

Communications
Workers of America
District 3
AFL-CIO

Alabama, Florida, Georgia
Kentucky, Louisiana, Mississippi
North Carolina, South Carolina
Tennessee, Puerto Rico



April 12, 2021

To: All AT&T SE LPs, Staff and Secretaries

Re: BellSouth Telecommunications Uniform Program Issues

In an effort to address issues with the BST Uniform Program in the most efficient and timely manner, the following procedures have been implemented.

When an employee has any BST Uniform Program issue, whether it is in regard to timeliness of delivery, quality, wrong items received, account balances or replacement of items damaged on the job, they should report the issue to their 1st level supervisor. Labor Relations has advised District 3 that each AT&T Vice President with employees participating in the BST Uniform Program has a Point of Contact/Subject Matter Expert in their chain of command who is responsible for all BST Uniform Program issues and 1st level supervisors should refer any Uniform Program problems to that POC/SME.

If there is no resolution after an issue has been reported through the 1st level manager, the Local should escalate the issue to their Staff Representative. Staff Reps will address the issue with their Labor Relations counterparts to resolve any issues.

Any BST Uniform Program issues that cannot be resolved using the process above will be escalated by Staff Representatives to the District 3 executive level.

In Unity



Billy O'Dell

Administrative Director to the Vice President

cc: VP Honeycutt
AVP Hawkins
AD Wells
District Counsel Weaver

WOD:mbm
OPEIU#2/AFL-CIO